# ETERNITY NE
## The Next Generation IP-PBX for Small Businesses

Today's challenging business scenario requires small businesses to be productive and deliver excellent customer services with limited human and IT resources. An efficient phone system that can streamline business communication, control telephony cost and provide flexibility in working style is the need of the hour.

Matrix ETERNITY NE is a small yet powerful phone system for small business delivering all advance features and functionalities as available with enterprise-grade IP-PBXs.
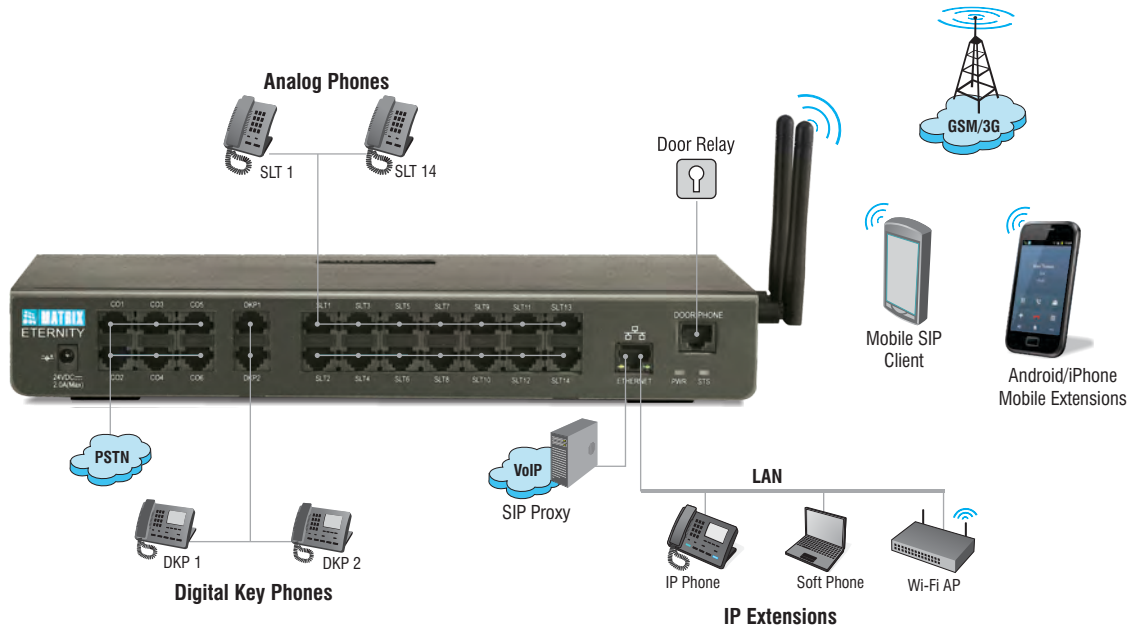
Based on modular architecture and state-of-the-art design, ETERNITY NE provides connectivity to CO (FXO), GSM/3G and VoIP networks from a single platform. Range of phone options such as Analog, Digital, IP and Mobile extensions provides flexibility to communicate from anywhere and anytime. Furthermore, ETERNITY NE offers integrated voice mail system, multiple auto-attendants and web-based remote management.

| IP-PBX | Android Softphone | GSM/3G | Voice Mail | SMS |
|---|---|---|---|---|

### Solution Overview

- Ideal for Small Office, Branch Office, Home Office
- 6 to 32 Users
- VoIP, GSM/3G and POTS Trunks
- Analog, Digital, IP and Mobile Extensions
- Teleworkers and Mobile Workforce Integration
- Integrated Auto-Attendant and Voice Mail
- Unified Messaging (Voice Mail to Email)
- IP Extensions over UMTS (3G)

## ETERNITY NE CONNECTIVITY



## SOLUTION OVERVIEW

**All-in-One Business Class IP-PBX**
Delivers Advanced Telephony Features such as Mobility, Teleworking, Voice Mail and SMS

**Extends Office Reach**
Delivers Complete Access to ETERNITY NE Features from Android/iPhone Softphone Application

**Flexibility to Work from Anywhere**
Analog Phones, Digital Key Phones, IP Phones, PC Softphones and Mobile Phones as Office Extensions

**Reduces Telephony Costs**
Shared Lines, Least Cost Routing and Integrated Voice Mail Reduces Telephony Expenses

**Delivers Advance Call Capabilities**
Call Transfer, Pickup, Follow-me, Conference, Auto-Attendant, Voice Mail, Music-on-Hold

**Provides VoIP Telephony**
Offers Benefits of SIP Trunking, Remote Extensions and Superior Voice Quality

**Offers Built-in GSM Integration**
Save on Frequent Calls made to Mobile Numbers by Placing Calls through Mobile Trunks

**Plays Automated Messages 24x7**
Answers every Call with Personalized and Automated Greetings

**Understands Business Needs**
Single Device that performs Multiple Roles - Key Phone System, IP-PBX and GSM PBX

**Delivers Value for Money**
Realize early ROI and Avoid Expense on Devices such as Voice Gateway, SIP Server and Voice Mail

## USER TERMINALS



IP Phones

Digital Key Phones

Analog Phones

PC Softphones

Android/iPhone Mobile Extensions

IP-DECT

# VoIP TELEPHONY

Small businesses are embracing VoIP in their day-to-day office communication realizing the cost benefits and flexibilities offered by VoIP. ETERNITY NE sends all long distance calls via data packets over internet instead of traditional telephony networks. ETERNITY NE VoIP Server module comes with integrated Registrar, Proxy and Presence server. It can register up to 16 local or remote IP extensions and 8 SIP trunks to make outbound calls. SIP Proxy calling and Peer-to-Peer calling helps substantial saving over long distance calls.

**Advance VoIP Telephony Features**
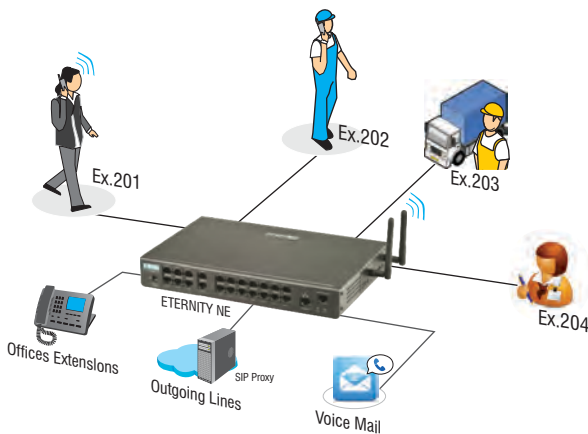
| | |
|---|---|
| Open-Standard SIP | SIPv2 (RFC 3261) for Open Interoperability with Third-Party SIP Devices |
| VoIP Users | 16 (Local or Remote) |
| Portable Extensions | SPARSH VP248 IP Phone, Third-Party SIP Phone, PC/Laptop Softphone, Android Phone with SPARSH MS, Mobile Phone with SIP Client |
| SIP Trunks | 8 SIP Trunks for Outbound VoIP Calls |
| VoIP over UMTS (3G) | In-skin UMTS (3G) module for SIP Proxy, Registration over UMTS (3G) Mobile Network |
| NAT and STUN Support | Discover and Connect IP devices Located behind NAT Router and LAN Infrastructure |
| Presence Indication | Available, Busy, Away, On the Phone, Offline Feature is available on PC/Laptop Softphone |
| Instant Messaging (IM) | Text based Communications on PC/Laptop Softphone |
| Call Forking | Parallel Ringing on Three IP devices |
| Fax over IP (FoIP) | Reliable Transmission of Fax over Internet with T.38 and Pass-Through Protocols |
| Dynamic DNS | Subscribe to DynDNS Service when Static IP is not Available |
| Global User Group | Department/Group Call for Distributed Users |
| Peer-to-Peer Calls | Communicate Directly over IP without SIP Proxy 999 Table Entries |

# MOBILITY

Reaching to the mobile work force on daily/hourly basis using traditional telephony networks such as POTS (CO) and GSM results in to significant increase in communication costs. The advanced mobility feature of ETERNITY NE enhances the user's flexibility to stay in touch with office communications utilizing system resources from the field.

**Off-Site Mobility with GSM/3G Mobile Extensions**
When the employees are out of the office – at customer premises, remote sites or anywhere, they can use standard mobile phones as office extensions to stay connected.

**On-Site Mobility with Wi-Fi Extensions**
ETERNITY NE replicates the PBX features available on desk phone to the Wi-Fi handsets with SIP support. This enables workers to roam within campus, cafeteria or anywhere in the office within the reach of wireless local area network (WLAN) coverage. Smart phones and even cost-effective Wi-Fi handsets with SIP support can function as on-premise mobile extensions.

All convenience features, preferences and settings available on user's desk phone follows on user's Wi-Fi and Mobile extensions. Dialing by Extension Number, Trunk Access for outbound calls, Caller ID, Call Transfer, Auto-Attendant, Voice Mail, Conference and many more PBX features allows seamless on-site and off-site user mobility.

**Advance Mobility Features**

| | |
|---|---|
| Mobile Extensions | Standard GSM Mobile Phone, SIP enabled Wi-Fi handset, Mobile Phone with SIP client |
| On-site Mobility | SIP based Wi-Fi and IP-DECT Phones |
| Off-site Mobility | Using any Standard GSM/3G Mobile Phone |
| Automatic DISA | Access System Resources from Remote Location: Auto-Attendant, Operator, Extension, Trunk |
| DISA Table Entries | 999 Entries |
| System Call Back | From Any Trunk – GSM, CO (FXO) or VoIP |
| VoIP over Mobile | Any 3G enabled Mobile with SIP client can make VoIP Calls using System SIP Trunks |
| SIM Balance Inquiry and Recharge | For Balance Inquiry and Recharge from Remote Location using Web GUI |
| Scheduled Call Forward | Receive Calls on Mobile or Home Phone after Office Hours |

# VOICE MAIL SYSTEM

Voice Mail System in ETERNITY NE ensures every caller is greeted with personalized message, allows caller to reach to a desired person without going to the operator and option to leave a voice message in case of non-availability of a person. Email notification of voice mail allows remote users to listen voice mail being anywhere in the field. In-office staff gets notification about new voice mail via message wait Lamp, change in dial tone or by voice message indicating new voice mail.

Organization can thereby rely on voice mail to ensure that customers get prompt response to their calls round-the-clock, information on company, product or scheme and option to leave a message. This means no lost opportunities and zero business lose in event of non-availability of a concerned person in office.

**Voice Mail Features**

| | |
|---|---|
| Mailboxes | 32 User Mailboxes, 5 Group Mailboxes |
| Auto-Attendant | Personalized Greetings for Mailbox Users |
| Message Notification | Message Wait Lamp, Change in Dial Tone, Message on Off-hook |
| Unified Messaging | Voice Mail to Email Notification |
| Conversation Recording | Up to 576 Hours with 32GB Pen Drive (4GB Pen Drive supplied with VMS License) |
| Mailbox Size | Customizable (0 to 999 Minutes) |
| Distribution Lists | 5 Lists each with 24 Mailbox Numbers |
| Message Broadcast | To All Mailboxes |
| Live Call Screening | Listen Voice Mail for Few Seconds,  Attend if the Active Call is Important |
| Graph and Nodes | 4 Graphs each with 64 Nodes |
| Types of Nodes | Home, Transfer, Information, Message |
| Call Taping | Automatic and On-Demand Taping of Calls To/From Selective Internal or External Numbers |

**Note:** Use of call recording feature should be done in accordance to local laws and regulations.

# SIMPLE MANAGEMENT

The installation and administration of ETERNITY NE does not require a person to be a technology or programming expert. Anyone with basic technical know how and computer skills can easily configure and program ETERNITY NE features for day-to-day operations. The simple and reliable operation ensures less management overhead and reduced IT staff. The ETERNITY NE easily gets installed into any office environment with various mounting options. A simple to use Web-based remote management makes troubleshooting easier with

its ability to program it from any part of the world. Basic features and settings are easy to understand and most of them are configurable by user themselves.

Software updates are absolutely free and easy to download. Language is now no barrier for programming the system as the management wizard supports six most used languages for different countries.

| | |
|---|---|
| Easy to Install | Wall Mount, Table-Top, 19" Rack |
| Easy to Add Lines | Dedicated RJ11 Ports |
| System Configuration | Web-browser Based GUI |
| Security | SA and SE Mode with Password Protected Access |
| Localization | Call Progress Tones, CLIP Variants, Impedance Matching, Time Zones, Day Light Saving, Date -Time Format |
| Languages Supported | English, Spanish, Portuguese, French, German, Italian |
| SMDR | 12000 Call Records, Online SMDR |
| Software Upgrade | Free Updates available via CD/DVD, File Sent via Email, FTP |
| Back-up | SMDR, System Configuration, Software |
| Status Indication | CO, Mobile, SIP Trunks Status, SIP Extensions, VoIP Status, System Details |

# OPTIONAL MODULES



VoIP Server Module



GSM Module



UMTS (3G) Module



Voice Mail

## USER TERMINALS

### IP PHONES

Matrix SPARSH VP248 is a range of feature-rich executive IP Phones. They provide intuitive operation for call management functions. It supports a host of additional features providing the user fast access to the functions of ETERNITY NE at a single touch of a button.

| SPARSH VP248PE | 6 Lines x 24 Characters LCD Display with PoE |
| SPARSH VP248SE | 2 Lines x 24 Characters LCD Display with PoE |
| SPARSH VP248P | 6 Lines x 24 Characters LCD Display |
| SPARSH VP248S | 2 Lines x 24 Characters LCD Display |



SPARSH VP248PE        SPARSH VP248SE

**Key Features**

- Two-Way Operation - Proprietary, Open SIP
- Programmable Keys
- Auto Answer with Headset Interface
- Peer-to-Peer Calling
- Message Wait Indication
- Ringer, Speech and LCD Controls
- 3 SIP Accounts

- Anonymous Call Rejection
- Conference
- Dialed, Received, Missed and Rejected Call Logs
- Multiple Call Handling (4 Calls)
- Voice Mail Key
- LAN and WAN Ports

- Auto Configuration
- DHCP, PPPoE, NAT and STUN
- G.711, G.722, G.723, G.726 and G.729AB
- Phone Book with 100 Entries
- Web Configuration

### MOBILE SOFTPHONE

Softphone application running on Android phones/tablets and iPhone delivers full-array of ETERNITY NE IP-PBX features for on-the-go users.

**Key Features**

- Advanced Call Capabilities
- Corporate Directory Access
- Native Contact List Integration
- Dial by Extension
- Presence Sharing
- Voice Mail Access



### DIGITAL KEY PHONES

Matrix EON range of Digital Key Phones support a host of advance features providing the fast access to the functions of ETERNITY NE.

**Key Features**

- LCD with Swivel, Backlit and Contrast Control
- Full-Duplex Speaker Phone
- Touch-Sense Keys for Features
- Programmable Keys
- More Direct Station Keys with DSS16x4
- Message Wait Lamp
- Ringer Lamp
- Upright and Horizontal Angles for Desktop Mounting
- Desk-Top and Wall Mounting



EON48P            EON48S            EON310

### ANALOG TELEPHONE

Matrix NEO10 is avant-grade business phone blended with productivity boosting features. These advanced features ensure immense convenience and a rich user experience.

**Key Features**

- Auto Redial on Busy
- Battery-Free Operation
- Call Logs: 76 Entries
- Caller ID - FSK and DTMF
- LCD - 3 Lines

- Handset Volume Control-4 Levels
- Message Wait Indication
- One-Touch Speed Dial: 10 Keys
- Phone Book Entries: 80 Numbers

- Ringer Melodies: 16 Tunes
- Ringer Volume Control: 8 Levels
- Speaker Phone
- Wall Mountable



NE010

ETERNITY NE provides all essential features built-in to the system required for systematic operations and efficient functioning of a small business.

| Standard Features | Description |
|---|---|
| Abbreviated Dialing | Personal and Global Directory |
| Alarms and Reminders with Snooze | Time, Daily, Future Date and Time, Remote |
| Allowed and Denied Numbers | 6 Lists Each with 999 Numbers |
| Auto Call Back | Busy, No Reply |
| Auto-Attendant | Simultaneous Call Handling - 4 Calls, Greetings by Day/Night Hours/Holidays, Direct Inward Dialing |
| Background Music | Play Desired Piece of Music in Phone Stand-by Mode, Upload Music File via Web-based Management |
| Call Budgeting | On Trunks and Extensions |
| Call Back on Trunk Ports | Receive a Call Back from CO, Mobile# and SIP Trunks* |
| Call Cost Calculation | Time, Date, Duration, Area Code, Pulse |
| Call Duration Control | Internal, Incoming and Outgoing Calls |
| Call Forward | Scheduled, Busy, No Reply, Dual Ring, External Number |
| Call Maturity | Polarity Reversal, Delay |
| Call Park | Personal and General Orbits |
| Call Pick-Up | Group, Selective |
| Call Priority | Internal Calls, Trunk Calls |
| Call Transfer | Screened, On busy, Trunk-to-Trunk |
| Caller ID based Routing | Route Pre-defined External Calls to Desired Extensions, 400 Numbers |
| Caller ID Display | DTMF, FSK |
| Conference | 3 Party Conference, 6 Party Conference |
| Department Group | 5 Department Groups Each with 32 Extensions |
| Direct Inward System Access (DISA) | CLI based Automatic DISA, 900 Entries in DISA Table |
| Distinctive Ringing | Internal Calls, Emergency, Door Phone, Alarms, Auto Redial |
| Do-Not-Disturb | Remote, Override |
| DSS/BLF Console | 64 Key Expansion Module with Busy Lamp Field Indication |
| Dynamic Lock | Automatic and Manual |
| Emergency | Emergency Calls Detection, Dialing and Reporting |
| Flexible Extension Numbering Plan | Up to 6 Digits |
| Flexible Extension Ring Groups | Day and Night Mode |
| Hot Outward Dial | Automatic Access to Trunk Line when User goes Off-hook |
| Least Cost Routing | Time, Number, Time and Number, Carrier Pre-selection |
| Logical Partitioning | Allow/Restrict calls between FXO, GSM, UMTS(3G) and VoIP Networks |
| Message Wait Indication (MWI) | Ring, LED Display, Change in Dial Tone, Voice Message |
| Music on Hold | 16 Audio Files Each with 16 Seconds Duration |
| Name Display | Extension and Trunk Names |
| Paging (Internal) | Make Announcements over Speaker Phones of Extensions in Paging Group<br>Available on EON48 - Digital Key Phones and SPARSH VP248 - IP Key Phones* |
| PC/Laptop Telephony Integration | EONSOFT - PC Phone/PC Console, Third-Party SIP Softphone* |
| Return Call to Original Caller (RCOC) | Directly Route an Incoming Call to the Extension User who Attempted the Call in case the Called Person is Busy or the Call is Unanswered |
| Room Monitoring (Baby Listening) | Silently Listen to Room Activities without Notifying the Extension Users<br>Available on EON48 - Digital Key Phones and SPARSH VP248 - IP Key Phones* |
| SMDR Buffer Capacity | 12000 Call Records (6000 Outgoing, 5000 Incoming, 1000 Internal Calls) |
| SMDR Report Filters | Trunk, Station, Account Code, Timeline, Speech/Hold Duration, DID/DISA Calls, Answered/Missed Calls, Specific Numbers |
| System Configuration | Local and Remote Programming with Simple and Easy to Use Web based GUI |
| Toll Control | Day and Night Modes, Local and Long Distance Calls |
| Virtual Extensions | Share Telephone Instrument among Multiple Users, Up to 14 Virtual Extensions |
| Voice Messages | 16 Messages for Alarms, MWI, DND, Dial Tone, Busy, RBT, Error etc. |
| Walk-in Class of Services | For All Extension Users |

*Available with Optional VoIP SERVER Module     # Available with Optional GSM or UMTS (3G) Module

# TECHNICAL SPECIFICATIONS

## SLT (ANALOG STATION)

| | |
|---|---|
| Signaling | Loop Start |
| Dialing | DTMF and Pulse (10/20PPS) |
| Off Hook AC Impedance | 600/900/Complex |
| Off Hook Current | 45mA Max |
| Loop Limit | 1800Ω Max (Excluding Telephone) |
| On Hook Voltage (Tip/Ring) | 48V Nominal |
| DTMF Detection | ITU-T Q.24 |
| Return Loss | >18dB |
| Longitudinal balance | >50dB |
| Transmission Level Adjust | Tx Gain -10dB to 6dB, Rx Gain -10dB to 6dB |
| Ringing | Trapezoidal 60VRMS/25Hz and Sinusoidal 52VRMS/25Hz |
| REN | 3 |
| CLI Presentation | DTMF, FSK ITU-T V.23 and FSK Bellcore 202 |
| Protection | Over Voltage Secondary Protection |
| Physical Connector | RJ11 |

## DKP (DIGITAL STATION)

| | |
|---|---|
| Signaling | Proprietary Digital (2B+D) |
| Interface | Single Pair for Speech, Signaling and Power |
| Loop Limit | 100Ω |
| Speech Level | Adjustable Tx and Rx Gain for Handset and Hands-Free |
| Protection | Over Voltage Secondary Protection |
| Physical Connector | RJ11 |

## CO (2-WIRE TRUNK)

| | |
|---|---|
| Signaling | Loop Start |
| Loop Limit | 1200Ω Off Hook AC |
| Impedance | 600/900/Complex |
| Pulse Dialing | 10/20PPS |
| DTMF Dialing & Reception | ITU-T Q.23 & Q.24 |
| Return Loss | >18dB |
| Longitudinal Balance | >50dB |
| Transmission Level Adjust | Tx Gain -15dB to 10dB, Rx Gain -15dB to 10dB |
| CLI Reception | DTMF, FSK ITU-T V.23 and FSK Bellcore 202 |
| Call Maturity | Delay and Polarity Reversal |
| Protection | Over Voltage and Over Current Secondary Protection |
| Physical Connector | RJ11 |

## GSM

| | |
|---|---|
| Frequency Band (MHz) | Quad-Band: GSM850, EGSM900, DCS1800, PCS1900 |
| Compliant | ETSI GSM Phase 2/2+ |
| SIM Card | One SIM Per GSM Port |
| SIM Interface | 1.8V, 3V |
| Transmission Power | Class 4 (2W) at GSM850 and EGSM900 MHz Band<br>Class 1 (1W) at DCS1800 and PCS1900 MHz Band |
| RF Sensitivity | Better than -106dBm |
| Protocol | AT Command Interface |
| External Antenna | One Antenna per GSM Port, 1.8/3.0*dBi, 50Ω SMA (Male) Connector, Omni Directional with Cable of 3 Meters Length |

## LED INDICATIONS

| | |
|---|---|
| Power | Single Color (GREEN) LED |
| System Status | Dual Color (RED/GREEN) LED |

## UMTS (3G)

| | |
|---|---|
| Frequency Band (MHz) | Quad-Band: GSM850, EGSM900, DCS1800, PCS1900, UMTS A Module: Tri-Band WCDMA 850/1900/2100, UMTS E Module: Tri-Band WCDMA 900/1900/2100 |
| Compliant | ETSI GSM Phase 2/2+ |
| SIM Card | One SIM Per UMTS (3G) Port |
| SIM Interface | 1.8V, 3V |
| Transmission Power | Class 4 (2W) at GSM850 and EGSM900<br>Class 1 (1W) at DCS1800 and PCS1900<br>Class 3 (0.25W) at WCDMA 850/1900/2100 |
| RF Sensitivity | Better than -106dBm at GSM850, EGSM900, DCS1800 and PCS1900<br>Better than -108 dBm at WCDMA850<br>Better than -108 dBm at WCDMA1900/2100 |
| Protocol | AT Command Interface |
| External Antenna | One Antenna per UMTS (3G) Port, 1.8/3.0*dBi 50Ω SMA (Male) Connector, Omni Directional with Cable of 3 Meters Length |

## VoIP

| | |
|---|---|
| VoIP Protocols | SIPv2, SIP over TCP, Symmetric RTP, RTCP, 100rel/PRACK |
| Network Protocol | IPv4, TCP, UDP, STUN, ARP, ICMP, PPP, DNS |
| SIP | Maximum 8 SIP Accounts per System, Out Bound Proxy Support, Display Name, User Name, Password, URL, Proxy URL, Register Interval |
| Line Echo Cancellation | G.168 With 32/64/128ms Tail Length |
| Voice | Dynamic Jitter Buffer (Adaptive), Comfort Noise Generation and Voice Activity Detection NAT STUN and NAT Keep Alive |
| Voice CODEC | G.711 (A-law, $\mu$-Law), G.723, G.729AB, GSM-FR and iLBC |
| Fax | T.38 Relay and Pass Through |
| Quality of Service | SIP QoS and RTP QoS |
| Security | Md5 Authentication for SIP, Password Protected Configuration by Admin and User |
| Data Network | Ethernet (RJ45) Port, Auto MDIX (10/100 base T) |

## POWER SUPPLY

| | |
|---|---|
| Input | External Adaptor 24VDC, 1.5A |
| Power Consumption | 15W (Typical) |

## ENVIRONMENT

| | |
|---|---|
| Operating Temperature | -10°C to +50°C (14°F to 122°F) |
| Operating Humidity | 5-95% RH, Non-Condensing |
| Storage Temperature | -40°C to +85°C (-40°F to +185°F) |
| Storage Humidity | 0-95% RH, Non-Condensing |

## MECHANICAL

| | |
|---|---|
| Dimension | 30 W x 4.25 H x 20 D Cms (11.81"x1.67"x7.87") |
| Installation | Wall Mount, Table-Top, 19" Rack Mount |
| Unit Weight | Max. 1.300Kg (2.87lbs) |
| Shipping Weight | Max. 2.280kg (5.03lbs) |

*Depends on GSM/UMTS(3G) Frequency Band*

## RESOURCES

| SPECIFICATIONS | ETERNITY NE3 | ETERNITY NE312 | ETERNITY NE4 | ETERNITY NE416 | ETERNITY NE6 |
|---|---|---|---|---|---|
| CO Ports | 3 | 3 | 4 | 4 | 6 |
| Single Line Telephones | 6 | 12 | 10 | 16 | 14 |
| Digital Key Phones | 2 | - | 2 | - | 2 |
| VoIP (SIP) Trunks* | 8 | 8 | 8 | 8 | 8 |
| IP Extensions* | 16 | 16 | 16 | 16 | 16 |
| GSM/3G Trunks* | 2 | 2 | 2 | 2 | 2 |
| Door Relay* | 1 | 1 | 1 | 1 | 1 |
| Ethernet Port | 1 | 1 | 1 | 1 | 1 |
| Voice Mail* | 4 Channels | | | | |
| Voice Messages | 16 Messages of 16 Seconds Each (For Auto-Attendant, Voice Prompts, Voice Help) | | | | |

## ORDERING INFORMATION

\* Optional and Field Pluggable Module

| PRODUCT | DESCRIPTION |
|---|---|
| ETERNITY NE3 | PBX with 3 CO, 2 Digital and 6 Single Line Telephone Ports |
| ETERNITY NE312 | PBX with 3 CO and 12 Single Line Telephone Ports |
| ETERNITY NE4 | PBX with 4 CO, 2 Digital and 10 Single Line Telephone Ports |
| ETERNITY NE416 | PBX with 4 CO and 16 Single Line Telephone Ports |
| ETERNITY NE6 | PBX with 6 CO, 2 Digital and 14 Single Line Telephone Ports |

| OPTIONAL MODULE | DESCRIPTION |
|---|---|
| ETERNITY NE VoIP SERVER | 8 VoIP Channels to Connect 8 SIP Trunks and 16 VoIP Users (8 Pre-Activated) |
| ETERNITY NE IP8 | License to Enable 8 VoIP Users |
| ETERNITY NE GSM | GSM Port for Voice Calls |
| ETERNITY NE UMTSA | UMTS (3G) Port for Voice Calls for USA and Compatible Networks |
| ETERNITY NE UMTSE | UMTS (3G) Port for Voice Calls for Europe and Compatible Networks |
| ETERNITY NE VMS | Voice Mail System to Attend 4 Simultaneous Calls with Mailboxes for Individual Users |
| ETERNITY NE 4WDP | Relay Contact for Door Lock |
| ETERNITY NE SMS | License to Enable SMS Gateway Functionality |